

## YEARLY REPORT ON THE OPERATIONS OF ROY'S DESERT RESOURCE CENTER

Reporting Period: December 21, 2010 through June 30, 2010

TO: COACHELLA VALLEY ASSOCIATION OF GOVERNMENTS

FROM: DESERT SOS

- Total number of unduplicated clients served 413
  - 155 Females
  - 258 Males
  - 69 Seniors (over age 55)
  - 51 Children (under 18)
  - 28 Families
  - 35 Veterans
  - 93 Disabled Individuals
  
- 2,818 client contacts/Meetings occurred with case managers.
  
- 271 of 325 or 83% of adult clients enrolled in case management received budgeting and/or resource training.
  
- 261 individuals (children are included in this number) or 79 % secured stable, housing upon discharge from the program.
  
- 90% of 325 adult individuals *enrolled* in case management increased independent living skills and resource knowledge by 60% or more prior to discharge.
  
- 38 unemployed consumers at entry enrolled in case management achieved employment (if employable) prior to discharge. This number is a direct reflection of the down turn in the economy.
  
- 286 of 325 or 88% of adult individuals enrolled in case management were given 3,099 referrals to government services, mental health services, service providers, support groups, etc. with follow-up within 60 days of entry.
  
- 198 adult individuals enrolled in case management who entered without mainstream benefits secured entitlements such as Medi-Cal, MISP, Mental Health Services, income

based medical treatment, unemployment, TNIF, affordable housing programs, food stamps, etc. within 60 days of entry.

- Additional Narration

22% of clients were disabled

12% of clients were under the age of eighteen

13% of clients were forty-six (46) to fifty (50) years old

17% of clients were seniors

8% of clients were veterans.

38% of clients were female

62% of clients were male

Upon exit 276 clients or 84% of 325 exiting clients enrolled in case management had some form of income. The Desert SOS staff is currently seeing an increase of clients who have unemployment income.

There is an increase in individuals and families experiencing homelessness for the first time, which is felt to be based on the current depressed state of the economy and the sporadic issuing and receiving of unemployment benefits.

There are currently fifteen collaborating service providers interacting with clients on site at Roy's. This number is a positive reflection of each of these providers' dedication to serving the homeless in a time when funding is not available for expanding their current services.

During this operating year the Desert SOS staff has developed an effective system to deliver critical services to Roy's homeless clients resulting in many clients successfully ending their cycle of homelessness. It is felt that the impact of the 261 successful individuals that secured housing will have a positive effect on the economy and well being of the Valley's communities.